

FAMILY RESOURCE GUIDE

A QUICK REFERENCE GUIDE TO COMMUNITY PROGRAMS IN PORTAGE COUNTY



January 2010

***Edited by
PORTAGE COUNTY HEALTH & HUMAN SERVICES***

***Also available on the Internet
www.co.portage.wi.us/hhsd***

FOR MORE INFORMATION DIAL

2-1-1

INFORMATION AND REFERRAL

Get Connected. Get Answers

Marathon County and Portage County United Ways

2-1-1 is an easy to remember telephone number that connects callers to information about critical health and human services available in their community.

- Basic Human Needs Resources
- Physical and Mental Health Resources
- Employment Support
- Support for Older Persons and Those With Disabilities
- Support for Children, Youth, and Families
- Volunteer Opportunities and Donations

**Free and confidential non-emergency
community information and referrals
24 hours a day, 7 days a week**

Search for community services online at

www.unitedwaymc.org

Look under “Get Help”

“Search Online”

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CHILD CARE



CHILD CARE RESOURCE AND REFERRAL OF CENTRAL WISCONSIN

Child Care Resource & Referral of Central Wisconsin, Inc. (CCR&R) is dedicated to providing quality child care information. CCR&R works in partnership with parents, child care providers, business leaders, and community organizations to make quality care available to Central Wisconsin families.

Referrals for Families

- Families call and discuss their child care needs with a referral specialist.
- The referral specialist conducts a computerized search for regulated child care programs which best meet the family's needs.
- Families receive an objective summary of regulated programs along with quality child care information.
- Families should compare and evaluate a variety of programs. CCR&R does not provide recommendations.
 - Types of child care: Certified or Licensed.
- Child care referral services are free to all families.

Services for Child Care Providers

- Provide advertising and marketing to recruit new child care programs.
- Offer technical assistance and start-up information to potential programs.
- Offer comprehensive resource packets to assist potential child care providers with the decision-making process.
 - Types of child care: Certified or Licensed.
- Promote child care programs by providing families with referrals to their services.
 - Provider resource libraries, trainings, and newsletters.
 - Offer consultation on a variety of child care issues.

Please contact us and we'll send you a packet of information on becoming a regulated child care provider.

210 East Jackson Street
Wisconsin Rapids, WI 54494
715-423-4114
800-628-8534

Email: ccrcw@tznet.com

Website: www.ccrw.org/parents.html



Child Care Continued



CHILDREN'S DISCOVERY CENTER

The Children's Discovery Center is a full-day, full year state licensed child care serving children ages six weeks to six years. Our qualified staff and strong dedication to early childhood care and education makes us a leader in the child care field.

Staff at the Children's Discovery Center believe that children learn best when they are fully involved and self-directed in their learning. This child-centered philosophy supports the belief that children are unique individuals who learn at different rates and in their own ways. Staff give each child the opportunity to grow and develop to his/her fullest potential in the most nurturing environment possible.

For more information contact the Children's Discovery Center at:

715-544-4991 ext. 102.

3109 John Joanis Drive

Stevens Point, WI 54482

PORTAGE COUNTY CHILD CARE ASSOCIATION

Local Professional Organization for
New and Experienced Child Care Providers and Child Care Teachers
In and Around the Portage County Area

Portage County Child Care Association Member Opportunities:

- Networking and Support
- Monthly Trainings on topics such as:
Business Issues, Learning Activities, Child Health and Development,
Licensing and Policy Issues, Community Resources
- Scholarships for Early Childhood Conferences
- Continuing Education
- Advocacy for Young Children and Families
- Link to WFCCA

PCCCA is dedicated to improving the quality of child care in Portage County by sponsoring training and education for child care providers and teachers.

For more information to join call:

President: Joan Garski 341-5873

Child Care Continued

WISCONSIN SHARES CHILD CARE SUBSIDY PROGRAM

The Wisconsin Shares Child Care Subsidy program is available for parents/guardians/foster parents who are working. Parents/guardians choose a regulated day care provider and are then responsible for submitting bi-weekly attendance reports. Co-payment amounts and eligibility requirements are based on assets, family size, and income.

For more information:

Portage County Health and Human Services
817 Whiting Avenue Stevens Point, WI 54481
715-345-5350

YMCA CHILD CARE

The YMCA provides seamless child care for children ages 6 weeks to 12 years.

YMCA Child Care (6 weeks - 6 years)

Full and part-time available. Provides enriching experiences and educational components.

YMCA Great Escape (ages 5-12 years)

Before and after school care provides a licensed, well-supervised, engaging program for children.

YMCA Glacier Hollow Day Camp [ages 7-13 years]

Licensed summer day camp in outdoor setting that provides a safe and fun environment where campers can learn, grow, and make new friends.

Preschool (ages 2½-4 years)

Four Year Old Kindergarten (age 4 by September 1)

Financial Assistance Available

For application and program details, contact the YMCA Child Development Office at
1000 Division Street Stevens Point, WI 54481
715-342-2999

IMPORTANT HOTLINE NUMBERS

National Child Care Information Center 1-800-616-2242

CLOTHING/HOUSEHOLD ITEMS



GOODWILL INDUSTRIES

Provides low-cost used/new clothing, furniture, housewares,
toys, books, and games.

5359 Highway 10 East Stevens Point, WI 54481
715-345-0311

OPERATION BOOTSTRAP

For a referral for clothing, contact:
Emergency Services

1314 Main Street Stevens Point, WI 54481
715-344-7438

PORTAGE COUNTY DRESSED TO WORK ASSOCIATION, INC.

Our mission is to build the self-esteem and preserve the dignity of income eligible individuals interviewing and entering the workforce by providing appropriate clothing.

Agencies will make referrals to this program so ask your caseworker if the Dressed to Work Association is right for you!

For more information, contact your caseworker

SALVATION ARMY HOPE CENTER

For emergency clothing:
1600 Briggs Street Stevens Point, WI 54481
715-341-2437

Clothing/Household Items Continued



ST. VINCENT DE PAUL

The St. Vincent de Paul Organization operates a thrift store which sells high quality goods at a low cost. You will find new and gently used clothing, furniture, appliances, household items, linens, books, and much more at economical prices.

Store Hours: Monday through Saturday, 10:00 a.m. to 5:00 p.m.

Donation Hours: Monday through Saturday, 10:00 a.m. to 4:30 p.m.

Please visit our website at: www.svdpplover.com for more information about our organization.



EDUCATIONAL SERVICES

ACADEMIC SUPPORT CENTER MID-STATE TECHNICAL COLLEGE

The ASC at Stevens Point offers:

- ✓ Free use of resources
- ✓ Convenient hours (see below)
 - ✓ Self-paced progress
 - ✓ Individual attention
- ✓ Reading, math, and writing skills assessment
- ✓ Assistance when referred by instructors, counselors, or community agencies
- ✓ Pre-program preparation in communication, mathematics, reading, and science
 - ✓ Study skills assistance, as well as a place for study groups to meet
 - ✓ Math and writing help for all program areas
 - ✓ Help writing reports and research papers
- ✓ Computers for word processing, creating spreadsheets and databases, producing presentations, and completing other class assignments
 - ✓ Keyboarding practice
 - ✓ Work-study opportunities
 - ✓ Internet and email access
 - ✓ Computer basics classes
 - ✓ GED/HSED preparation
- ✓ English-as-a-Second Language (ESL) instruction
- ✓ Parenting resources - books, pamphlets, and videos
 - ✓ Financial literacy instruction
 - ✓ Help with cover letters and resumes

Mid-State Technical College
933 Michigan Avenue Stevens Point, WI 54481
715-342-3128

Rooms: 126 - ASC; 125 - ELL(ESL)

ASC Hours: 9:00 a.m. to 3:00 p.m. Monday-Thursday,
5:00 - 7:00 p.m. Tuesday and Thursday evenings

ELL(ESL) Hours: 9:00 a.m. - 12:00 p.m. Monday, Wednesday, and Thursday



Educational Services Continued

CESA #5

COOPERATIVE EDUCATIONAL SERVICE AGENCY

The CESA #5 Youth Programs Office is located in the Portage County Job Center in Stevens Point and provides many services related to career preparation. The CESA #5 Program provides a variety of opportunities for employment and training for low-income youth ages 14-21. The CESA #5 Youth Program strives to assure that all students receive a quality education and are employable upon graduation from high school. CESA #5 also provides information to the general public on Child Labor Laws and Work Permits for minors.

Current programs and services include:

- ☞ Assistance and referrals related to a child's educational and employment needs in Wisconsin
 - ☞ Paid and unpaid work experience
 - ☞ Career Counseling, development, and awareness
 - ☞ Job Shadowing
 - ☞ Employability Skills Development
- ☞ Individualized programming based on the needs of the youth
 - ☞ Pre-employment skills training
 - ☞ Mentoring
 - ☞ Leadership Skills Development

For more information and eligibility guidelines, contact:

CESA #5

1100 Center Point Drive, Suite 203 Stevens Point, WI 54481

715-345-6505

FINANCIAL WELLNESS OF PORTAGE COUNTY

FREE FINANCIAL COUNSELING

Could your family use help with learning to "budget" your money? Volunteer counselors who have completed financial management training through Portage County University Extension are ready to help you on an ongoing basis.

Financial counseling is available to you to:

- ☞ Determine family income/expenses
 - ☞ Develop a spending plan
- ☞ Address credit use and debt problems
- ☞ Obtain information on community resources

UW-Extension Office

817 Whiting Avenue Stevens Point, WI 54481

Contact Financial Wellness through the UW-Extension Office at 715-346-1316

email: universityextension@co.portage.wi.us

Educational Services Continued



MID-STATE TECHNICAL COLLEGE

MSTC is one of 16 colleges in the Wisconsin Technical College System. It is a leading provider of higher education offering more than 50 career opportunities through associate degrees, technical diplomas, and certificates. Student-focused and community-based, MSTC serves the diverse and changing educational needs of Central Wisconsin. We're dedicated to providing educational excellence and exceptional student services. Smaller classes, flexible scheduling, and instructor involvement all contribute to the fact that 94% of MSTC students get jobs within six months of graduation. Visit the College's website at mstc.edu.

For more information, stop by MSTC's Stevens Point Campus at:
933 Michigan Ave. Stevens Point, WI 54481
715-344-3063

OPPORTUNITY DEVELOPMENT CENTERS, INC.

Opportunity Development Centers, Inc., provides job placement services for people with disabilities and other barriers to employment.

888-544-6331
715-424-2712

PORTAGE COUNTY LITERACY COUNCIL

The Portage County Literacy Council helps adults learn basic math and English skills. With these skills people can get better jobs and be more active in their community. Learner's needs are determined in a brief confidential interview. Then they are matched with a program that best serves them. Free English classes, one-on-one tutoring, and computer-based learning programs are offered in a variety of locations. The Literacy Council has been helping our community for over 20 years.

English Language Learning Classes: Classes are offered for all levels. Some may include translation.

Workplace Education: Tutoring or English Language Learning classes can be arranged in the workplace (fees may apply).

One to One Tutoring: Tutors are available to help with reading, writing, and basic math up to the GED level. In spoken and written English for speakers of other languages.

Computer-based learning: Self-paced instruction using a computer program in our Learning Center is available during office hours.

Volunteer to be a Tutor: The Literacy Council needs volunteers who are willing to spend two hours a week working one-to-one with learners. Call for more details or use the Volunteer Registration Form available on our website. Free training is provided twice a year.

www.pocolit.org

1052 Main Street, Suite 104 Stevens Point, WI 54481

715-345-5341 or pclc@pocolit.org

Educational Services Continued

STEVENS POINT SCHOOL DISTRICT PUPIL SERVICES

For student eligibility and services offered contact:

Bliss Education Services Center
1900 Polk Street Stevens Point, WI 54481
715-345-5454 Pupil Services
715-345-5444 General District Information

WISCONSIN DEPARTMENT OF PUBLIC INSTRUCTION (DPI)

DPI supervises public elementary and secondary education in Wisconsin. It oversees, monitors, and develops programs for special education, student services, and educational equity. DPI is also responsible for ensuring that all citizens have access to comprehensive public library resources and services. If parents and public school personnel cannot resolve differences related to the identification, evaluation, and/or placement of a child for special education in a public school setting, families may contact this office.

Division of Learning Support: Equity and Advocacy
125 S. Webster St. P.O. Box 7841
Madison, WI 53707-7841
1-800-441-4563
website: <http://www.dpi.wi.gov>

WISCONSIN FIRST STEP

A statewide information and referral hotline that serves families with children who have special health care needs.

See listing under Family Services

For more information call:
1-800-642-7837
www.mch-hotlines.org/learn.html

EMPLOYMENT SERVICES



CAP SERVICES SELF-EMPLOYMENT PROGRAM

***START YOUR OWN SMALL BUSINESS**

The Self-Employment Program at CAP Services can help make your dreams come true! Start your own business with CAP's help.

For Business Technical Assistance

Contact CAP Services
1608 West River Drive Stevens Point, WI 54481
715-343-7141
Visit our website at www.vbi.biz

CAP SERVICES SKILLS ENHANCEMENT PROGRAM

Available to Portage County residents who meet the following eligibility requirements:

1. You must be working at least 20 hours per week
 2. Your household income must meet eligibility guidelines.
- Based on an assessment of your needs, you may be eligible for:
1. Tuition, book, lab fees
 2. Reimbursement for training-related transportation costs
 3. Assistance with child care costs while attending classes

Participant benefits include: Developing new skills to enhance your career while you continue to work. Being able to attend school part time so you can take classes convenient to your work schedule. Increasing your earning potential.

For more information, contact:
CAP Services - Skills Enhancement Program
1608 W. River Drive Stevens Point, WI 54481
715-343-7104

Employment Services Continued



COMMUNITY INDUSTRIES CORPORATION

Community Industries Corporation helps Portage County residents with disabilities find and keep meaningful employment in the community by helping Portage County employers find and keep reliable workers through a comprehensive Supported Employment Service.

For further information contact CIC at:
41 Park Ridge Drive Stevens Point, WI 54481
715-344-4563
TTY: 715-344-8584
Website: www.communityindustries.org

DIVISION OF VOCATIONAL REHABILITATION (DVR)

The Division of Vocational Rehabilitation (DVR) serves people who have a disability which presents a substantial impediment to employment. DVR provides a range of services to meet an individual's rehabilitation needs related to employment including: counseling, training and education, job placement, and work adjustment/skill training.

To access DVR services in Portage, Wood, and Adams County contact:
320 W. Grand Avenue, Suite 102 Wisconsin Rapids, WI 54495
715-422-5050, 800-228-1903, or TTY (866) 392-3092

Employment Services Continued



FOOD SHARE EMPLOYMENT & TRAINING PROGRAM (FSET)

Recipients of Food Share are eligible to receive help with employment services. These include:

- ★ Job Search Assistance and Referrals
 - ★ Transportation Allowance \$\$\$
 - ★ Child Care Assistance \$\$\$
 - ★ GED/HSED Assistance \$\$\$
- ★ Assistance \$\$\$ with other testing fees
 - ★ Assistance \$\$\$ with DMV fees
- ★ Clothing, haircut, toiletry vouchers
- ★ Resume and cover letter assistance
 - ★ Mock interviewing
 - ★ Job Skills Assessments
- ★ Career Counseling and Planning
- ★ Referrals to other agencies

Portage County Health and Human Services Department
817 Whiting Avenue Stevens Point, WI 54481
715-345-5350

WISCONSIN JOB CENTER - WISCONSIN RAPIDS

Serving the communities of Almond, Babcock, Custer, Junction City, Nekoosa, Nelsonville, Pittsville, Plover, Port Edwards, Rosholt, Rudolph, Stevens Point, Vesper, and Wisconsin Rapids.

Hours: Monday - Friday, 8:00 a.m. - 12:00 p.m., 12:45 - 4:30 p.m.
320 W. Grand Avenue, Suite 102 Wisconsin Rapids, WI 54495
Telephone: 715- 422-5000
Business Services: 888-444-8065
Fax: 715-422-5026
TDD/TTY: 715-422-5012

Employment Services Continued



WISCONSIN WORKS W-2 PORTAGE COUNTY HEALTH AND HUMAN SERVICES

WHAT IS WISCONSIN WORKS (W-2)?

Wisconsin Works (W-2) is a public assistance program that, under some circumstances, can help families with minor children with basic living needs and/or employment supports through work based opportunities. Under W-2, there is a place for those who are willing to work to their ability.

ELIGIBILITY:

- ☞ Parents who have minor children residing with them, are unemployed, and are in compliance with the Child Support Office may be eligible.
- ☞ Single, high risk pregnant women (documented by a physician) with no children, in their third trimester may be eligible for W-2.
- ☞ There is a \$2,500 asset limit and the income limit is determined by family size.

PROCESS:

Each W-2 eligible person will meet with a case manager to be given information on the W-2 program and review their options. If that individual chooses to apply, the case manager will complete an assessment and will develop a self-sufficiency employment plan and make the determination of placement on the W-2 employment ladder.

THE FOUR W-2 LEVELS OF EMPLOYMENT OPPORTUNITY

Unsubsidized Employment: The case manager could assist you with keeping your current job and working on finding a better paying job. There is possible funding for Job Access Loans, GED or HSED testing, supportive services, etc.

Trial Jobs: Employers are paid an incentive to hire individuals that may need extra support for the first 3-6 months. The trial job would become your permanent job and you would receive at least minimum wage while working for the employer.

Community Service Jobs: If you need help finding a job, developing work skills, getting your GED or HSED, this option may be available. You would receive a grant in return for up to 40 hours per week in work, education, and training activities.

W-2 Transitions: This option is available for individuals who have significant barriers to employment documented by a mental health provider or physician. You would receive a grant for up to 40 hours per week in work, education, and training activities.

*** There is a lifetime limit of 60 months in the W-2 program.

*** All individuals may be eligible for Food Share, BadgerCare, Child care, Job Access Loans, and Earned Income Tax Credit.

Call Portage County Health and Human Services at:

817 Whiting Ave. Stevens Point, WI 54481 715-345-5350

FAMILY SERVICES

ACHIEVEMENT CENTER EARLY INTERVENTION PROGRAM, INC. BIRTH TO THREE SERVICES

The Achievement Center is the provider agency for Birth to Three Services in Portage County, serving children ages birth to three who are experiencing a delay in their development or a diagnosis that may cause a delay. Services are provided in the child's natural environment and include free screening and/or evaluation of developmental skills, treatment by a special educator and/or physical, occupation, and speech therapists, to support caregivers in enhancing their child's development. Service coordination and community involvement are also provided. If you are concerned about a child's development please contact:

The Achievement Center EIP
73 Sunset Blvd. Stevens Point, WI 54481
715-342-0393
email: aceip@sbcglobal.net
Website: <http://achievementcentereip.org>

AGING AND DISABILITY RESOURCE CENTER OF PORTAGE CO.

The center is available for anyone seeking information and/or assistance about issues affecting older and/or disabled adults. We provide confidential information and assistance regarding opportunities and services that are available to people who are over 60, people who have disabilities, and their caregivers.

Hours of operation: 7:30 a.m. - 4:30 p.m., Monday - Friday; Tuesdays until 6:00 p.m.

For more information, contact the Aging and Disability Resource Center of Portage County located in the Lincoln Center at
1519 Water Street Stevens Point, WI 54481
715-346-1405 or 1-800-586-5055

BIG BROTHERS BIG SISTERS

Big Brothers Big Sisters matches children ages 6-18 with mentors in professionally supported one-to-one relationships. We strive to achieve the highest quality possible in matching a child to a caring volunteer Big, and in providing ongoing professional support services to children, parents, and volunteers. The safety and well-being of the children we serve is Big Brothers Big Sisters' highest priority. To help ensure child safety, each volunteer completes a thorough screening process in accordance with Big Brothers Big Sisters National Standards of Excellence. Throughout the life of the match, our professional staff are in ongoing communication with the child, the child's parent(s), and volunteer Big to make it a healthy and rewarding experience.

3262 Church Street, Suite 2 Stevens Point, WI 54481

715-341-0661

E-mail: bbbs@tznet.com

Web Page: www.bigimpact.org

Family Services Continued

BOY SCOUTS OF AMERICA - SAMOSET COUNCIL

The Boy Scouts provide Portage County youth with five educational programs in order to develop their character, good citizenship, and fitness:

1. In Tiger Cub/Cub Scouting, boys ages 6-10 take part in a home and family oriented program.
2. In Boy Scouting, boys ages 11-18 take part in vigorous outdoor activities.
3. In Exploring, young women and men ages 14 to 20 explore careers.
4. In Venturing, young women and men explore hobbies, sports and high adventure.
5. Learning For Life is an in-school program for school age children 1-12.

Samoset Council, Boy Scouts of America: www.samoset.org
Senior District Executive: Adam Freund 715-581-0281 or adam@samoset.org

BOYS AND GIRLS CLUB

Mission: To inspire and enable youth of all backgrounds to realize their full potential as productive and responsible community members.

Core Program Areas: The Boys & Girls Club offers youth development and guidance programs in five core program areas. These are just a few of the programs from each core program area:

Character and Leadership Development: Torch Club, Keystone Club, Community Service/Volunteer Projects, Peer Court Program

The Arts: Photography, Crafts, Dance, Ceramics

Sports, Fitness, and Recreation: Low-organized sports and recreational activities, Pool Tournaments, Foosball, Ping Pong, Board games, Puzzles, Relays, Dances, and Special Events

Health and Life Skills: SMART Moves, Cooking Club, Dental Program, Healthy Snacks, Summer Lunches

Education and Career Development: Technology Programs, Power Hour!, Junior Staff, etc.

The Boys & Girls Club is unique: Affordable for all kids: membership is just \$10 per youth per year. There is no stigmatizing. Every youth is treated the same regardless of their background. Provides a building: each site, all of the staffing, and all of the resources are for kids only. Our Clubs satisfy the age-old desire for kids to feel like they belong and feel that the Club is just for them. Positive relationships: because many of our youth come to our Clubs frequently, daily for many, our staff form meaningful relationships with them. Our Club members know they have a positive adult they can talk to when there is a problem in their lives. The Boys & Girls Club is open when kids need it most: our sites are open after school, during summer breaks, spring breaks, and other times when kids need it most. Broad range of programs: our sites offer a wide variety of programs for boys and girls and for youth of all ages.

Stevens Point Unit: Jefferson Elementary School

Plover Unit: 2601 Cedar Drive

Almond Bancroft Unit: Almond Bancroft School, Almond

Junction City Unit: JF Kennedy Elementary School

Madison View Club (Stevens Point - summer only)

Club Headquarters: 1007 Ellis Street, Stevens Point, WI 54481

For more information:

341-4FUN (4386)

www.bgclubpc.org

Family Services Continued

CAP SERVICES HEAD START PROGRAM

CAP Services Head Start Program is a federally funded preschool program, providing quality early childhood education to children ages 3-5. The program provides comprehensive services in the areas of early childhood education, nutrition, health, mental health, disabilities, and family services. The family is involved in the total development of the child.

Parents are a child's first teacher and have the longest lasting influence on their lives; therefore, parent involvement is a vital part of the program. Families with children 3-5 years of age are encouraged to apply at any time throughout the year. Families whose child has a documented disability are also encouraged to apply.

The following program options are offered:

- Center-based, part-day, part-year: Children attend in the classroom for 3.5 hours per day, 4 days a week, 9 months a year.
- Head Start and Four year old Kindergarten: CAP Services provides a combined Head Start/4K classroom experience. 4K only children are also served in our facility.
- Home Based: Head Start services are offered in the home setting for 1½ hours once a week for 32 weeks. Children and families also experience a group classroom socialization or field trip every two weeks. This option is available in all of Portage County.

For more information contact:

The Family Development Center: 1604 W. River Drive Stevens Point, WI 54482
715-343-7161 or 715- 343-7162

The Administration Office: 5499 Hwy 10 East, Suite B Stevens Point, WI 54482
715-343-7539

Family Services Continued

CAP SERVICES REFUGEE AND HISPANIC SERVICES PROGRAM

Self-sufficiency and helping people become self-reliant is what CAP Services, this program, and its projects stand for. This Program offers the following services:

Refugee Family Strengthening provides support and advocacy services for Hmong families struggling with change and integration into the American society.

Bi-lingual Interpreters provide quality interpretation services in Hmong and Spanish for hospitals, courts, law enforcement, banks, schools, colleges, private businesses, and communities.

The Community Education Project offers presentations on Hmong people, history, culture and why they are in the U.S.

Portage County Legal Aid provides service to those who need and qualify to receive legal services.

Project staff meet with local advisory groups representing agencies, schools, businesses, law enforcement, hospitals, colleges, churches and individuals to identify minority community's needs, and cultural concerns.

For more information:

1608 W. River Dr. Stevens Point, WI 54481

715-343-7106

CATHOLIC CHARITIES OF THE DIOCESE OF LACROSSE

Catholic Charities offers an array of services designed to help individuals and families.

Services include but are not limited to:

Adoption and pregnancy counseling, One time emergency support services, Financial counseling, Immigration Counseling Services, and Post Adoption services.

For more information, contact:

1408 Ellis Street Stevens Point, WI 54481

715-344-2500 Fax: 715-344-5329

Family Services Continued

CHILD ABUSE AND NEGLECT REPORTING AND SERVICES

Portage County Health and Human Services
715-345-5350

Child abuse and neglect can be reported to Portage County Health and Human Services Department during normal working hours (see back inside cover for agency hours). Call 715-345-5350.

After hours, child abuse and neglect can be reported by calling 715-345-5785.

Law enforcement also takes reports of child abuse and neglect at any time. Law enforcement should be contacted whenever a child is in immediate danger and an immediate response is needed:

- Portage County Sheriff's Department - 346-1400
- Stevens Point Police Department - 346-1500
- Plover Police Department - 345-5255

Portage County Health and Human Services Department provides the following services for child abuse and neglect:

- Receiving reports or consultation about concerning situations.
- Investigation/Assessment: A social worker, usually accompanied by a police officer, interviews all those involved in the situation to assure the child is safe; to determine if abuse or neglect occurred; and to determine if further services are needed. If a child cannot remain safely in the home, an alternative placement must be found. This could be an appropriate relative or foster care.
- In serious cases or in all out-of-home placement cases; referrals to Juvenile Court are made. This can result in court ordered services (CHIPS).
- Case Management Services: A social worker assists the family in changing the conditions that brought the child into care. Counseling, household and money management, parenting skills training, family interaction services, and other services are used to help the family solve their problems, reduce risk, and assure the safety of the children.

Family Services Continued

CHILDREN'S SERVICE SOCIETY OF WISCONSIN

The mission of Children's Service Society of Wisconsin (CSSW) is to build, sustain, and enhance a nurturing environment for Wisconsin children. Individual counseling is provided for children and adolescents who need help with

- ☞ Academic or behavioral school problems
 - ☞ Low self-esteem
 - ☞ Depression and anxiety
 - ☞ Problems due to divorce, separation, remarriage, or death of a loved one
 - ☞ Parent-child conflict
 - ☞ Physical, sexual, emotional abuse or other trauma
- Family Therapy is offered to:
- ☞ Improve parent-child communication
 - ☞ Help parents set limits and make rules
 - ☞ Assist families coping with stressful life events

CSSW offers the following fee options for their services: sliding fee scale, private health insurance, and Medical Assistance.

For more information, please contact:

CSSW, A United Way Agency at:
1201 Water Street Stevens Point, WI 54481
715-341-6672

CHILDREN AND YOUTH WITH SPECIAL HEALTH CARE NEEDS

Does your child have a special need? Do you have questions?
Do you know where to get answers?

The Northern Children with Special Health Care Needs (CYSHCN) Center, is one of five Regional CSHCN Centers in the State of Wisconsin. The Centers are designed to meet the needs of families and children with special health care needs. The Northern Regional CSHCN Center, along with the other regional CSHCN centers is dedicated to meeting families' needs through a statewide coordinated system of information, referral and follow-up; parent to parent support, and service coordination through local public health departments and other community agencies.

The Northern Regional CSHCN Center serves families and providers who care for children birth to 21 years of age with special health care needs. Examples of special health care needs include cerebral palsy, cancer, diabetes, autism, severe asthma, developmental delay, hearing loss and many others. We serve families and providers in the following counties: Ashland, Bayfield, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Portage, Price, Sawyer, Taylor, Vilas and Wood Counties.

We can provide: Easy access to information and referrals that are up-to-date and confidential. We can suggest community, state and national resources about school issues, financial assistance, home care, sibling support, transition issues, diagnoses and more.

(Continued)

Parent support including connections with other parents and recommendations about a variety of support groups, parent mentors, newsletters, list serves and training opportunities.

Links to local service coordination through local public health departments and community agencies that can help coordinate many activities associated with caring for a child with special needs.

Toll Free:
1-866-640-4106

Local Number:
715-261-1900

The Northern Regional Children with Special Health Care Needs Center is located at:
Marathon County Health Department
1200 Lakeview Drive, Room 200
Wausau, WI 54403

COMMUNITY CARE OF CENTRAL WISCONSIN

Community Care of Central Wisconsin (CCCW) is a State Certified Managed Care Organization, offering identification and support of participant strengths and preferences, creation of community connections, and coordination of high quality, cost effective long-term care services available through the Wisconsin Family Care Program.

CCCW service coordination teams consisting of a Registered Nurse and Social Work Service Coordinator work with each individual participant to create a member-centered service plan that supports identified long-term care outcomes. Seniors and adults with physical and/or developmental disabilities from the counties of Portage, Marathon, and Wood can determine eligibility for CCCW services by contacting the local County Aging and Disability Resource Center (ADRC).

For more information, contact CCCW at:
3349 Church Street Stevens Point, WI 54481
715-345-5968 or toll-free at 1-877-622-6700
www.communitycareofcentralwisconsin.org

Family Services Continued

COMMUNITY INDUSTRIES CORPORATION

Community Industries Corporation helps Portage County residents with disabilities pursue personal interest, develop new skills, explore the community, and build friendships through an innovative Day Service Program.

Community Industries Corporation also helps Portage County families of adults and children with disabilities take a worry-free break from their role as caregivers by finding, screening, certifying, and hiring trustworthy Respite Providers through an individualized Respite Service.

For more information, contact CIC at:

41 Park Ridge Drive Stevens Point, WI 54481

715-344-4563 TTY 715-344-8584

Website: www.communityindustries.org

FAMILY RESOURCE CENTER

A program provided by Family Connections in Portage County

Family Resource Centers provide a variety of programs and services to support parents and assist them in strengthening their skills. Centers located throughout the county offer weekly playgroups, single session and multi-session parent education classes, parent forums, support groups, family fun events, a lending library, one-on-one parent consultations, and a telephone warmline. All programs are free, childcare is provided during classes upon request, and EVERYONE is welcome.

For more information, call the center nearest you, or email us at admin@fcpcwi.org

Stevens Point FRC
2607 Post Road, Suite 1
Stevens Point, WI 54481
715- 341-3609
stevenspointfrc@msn.com

Junction City FRC
J.F. Kennedy Elementary School
616 W. Second St.
Junction City, WI 54443
715-457-4609
junctioncityfrc@msn.com

Almond/Bancroft FRC
Almond Elementary School
1336 Elm St.
Almond, WI 54909
715-366-2882
almondbancroftfrc@msn.com

Amherst FRC
Lettie Jensen Community Center
487 N. Main St.
Amherst, WI 54406
715-310-8174
amherstfrc@fcpcwi.org

Family Services Continued

GIRL SCOUTS OF THE NORTHWESTERN GREAT LAKES

Girl Scouting builds girls courage, confidence, and character, who make the world a better place. Girl Scouting is designed to meet the needs of ALL girls, regardless of race, religion, creed,

or socio-economic circumstances.

Daisy (grades K-1), Brownie (grades 2-3),
Junior (grades 4-5), Cadette (grades 6-8), Senior (grades 9-10), and
Ambassador (grades 11-12).

For more information, see www.gsnwgl.org or call 715-423-6360 or 1-888-747-6945
3910 Chestnut St. Wisconsin Rapids, WI 54494

HEALTHY BEGINNINGS

12 Weeks With Healthy Beginnings

12 Weeks with Healthy Beginnings provides individualized lessons based on parent interests and needs. All first time parents in Portage County are eligible as long as programming starts prior to a child's first birthday. Services are free. Topic areas may include: brain development, feeding your baby, infant massage, infant signing, ages and stages of development.

Healthy Beginnings Portage County

Healthy Beginnings offers culturally sensitive support to first time families through in-home visits to:

- ☞ Promote healthy childhood growth, development, and school readiness.
- ☞ Enhance family functioning by building trust in nurturing relationships, teaching problem-solving skills, and improving the family's support systems.
- ☞ Promote positive parent-child relationships and interactions.
- ☞ Systematically assess the strengths and needs of new parents and refer them to community services as needed.
- ☞ Promote self-sufficiency in providing healthy foods and managing financial resources.

Parents are referred by their health care provider, a nurse, teacher, or other service provider. Home visits are offered on a weekly basis soon after the birth of the first baby. Parents decide on the direction of programming and the length of participation. Topic areas may include: brain development, feeding your baby, infant massage, infant signing, ages and states of development. Families are encouraged to participate until the child's fifth birthday.

All services are free.

For more information:

Jan Piltz, Program Administrator
UW-Extension Healthy Beginnings
817 Whiting Avenue Stevens Point, WI 54481
715-346-1664 Fax: 715-346-1323
janet.piltz@ces.uwex.edu

Family Services Continued



PARENT TO PARENT PROGRAM

A program provided by Family Connections in Portage County

Parent to Parent is a family mentoring program available to Portage County residents who have at least one child under the age of five. Families are matched with a volunteer mentor who offers support, encouragement, and assists families in connecting to community resources and adding to the skills they already have as parents. Anyone interested in more information regarding this program should contact:

Parent to Parent
2607 Post Road, Suite 1 Stevens Point, WI 54481
715-341-8397
ptpdirector@msn.com

PORTAGE COUNTY ALLIANCE FOR YOUTH

The Portage County Alliance for Youth (PCAY) promotes positive youth development from birth to 18, partners with groups and individuals who care about youth, and advocates for positive attitudes and choices. PCAY is a coalition comprised of organizations and individual volunteers that serve youth in Portage County. PCAY promotes positive *youth development*, partners with groups and individuals who care about youth, and advocates for positive attitudes and choices. Notable programs of PCAY include MORP, the post-prom alcohol, tobacco, and drug free event in Portage County; programs to parents, schools, and others involving the Search Institute's Developmental Asset framework; and programs related to prevention education.

For more information:
P.O. Box 436 Stevens Point, WI 54481
715-346-1320
www.pcayouth.org

Family Services Continued

PORTAGE COUNTY UNIVERSITY OF WI COOPERATIVE EXTENSION “UW-Extension”

Cooperative Extension is part of the University of Wisconsin System and maintains an office in each Wisconsin county. Extension faculty bring non-biased, researched based educational resources to respond to local needs of residents throughout the state of Wisconsin.

The UW-Extension offers:

- ☞ An Agricultural Agent that provides educational services to farmers and homeowners
- ☞ A Healthy Beginnings Program that offers home visitation to first time families
- ☞ A 4-H Youth Development Agent gives youth opportunities to learn new skills, gain self-confidence, develop leadership skills, and contribute to their communities
- ☞ Family Living Educator who provides educational opportunities to strengthen families in parenting, financial management, nutrition/food safety, and issues related to the elderly
- ☞ A CNRED Agent who provides educational programs and resources to local government officials, community organizations and businesses.

For more information:

817 Whiting Avenue. Stevens Point, WI 54481

715-346-1316 TDD 1-800-947-3529

Fax: 715-346-1323

<http://portage.uwex.edu>

email: universityextension@co.portage.wi.us

Family Services Continued

WISCONSIN FIRST STEP

800-642-7837

Wisconsin First Step is a statewide Information and Referral (I&R) hotline that serves families with children who have special health care needs. The line is operational 24 hours/day, 7 days a week. Parent Specialists with specialized disability expertise and having a child with special needs answer the line

Monday through Friday, 8:00 a.m. to 4:00 p.m.

Wisconsin First Step has two components. It serves as the Central Directory for Wisconsin's Birth To 3 Program. This statewide program provides supports and services to infants and toddlers with developmental disabilities and their families. Another component to First Step is to serve as the I&R hotline for the Children and Youth With Special Health Care Needs (CYSHCN) Regional Centers. In addition to providing referrals to disability-related resources, Parent Specialists provide direct linkages to the closest CYSHCN Regional Center. The Regional Centers provide I&R, Service Coordination, and Parent Networking for families of children ages 0-21 with special health care needs.

A health and human services database of disability-related resources has been developed and is regularly updated. Local, regional, statewide, and national resources are available. This database is utilized by Parent Specialists and the CYSHCN Centers to give out information and disability-related referrals. The following categories of information can be found in the database:

- ☞ Early Intervention Services ☞ Financial Assistance
- ☞ Parent and Family Support Groups and Networking
- ☞ Home Health Care ☞ Therapy Providers
- ☞ Education ☞ Medical Resources
- ☞ Medical Diagnosis and Evaluation
- ☞ Advocacy and Legal Services
- ☞ Transportation ☞ Assistive Devices ☞ Respite Care

www.mch-hotlines.org

Family Services Continued

YMCA - COMMUNITY SERVICES

The mission of the YMCA is to put Christian principles into practice through programs that build a healthy spirit, mind, and body for all.

Membership Assistance: We want to make sure everyone can enjoy the YMCA; no one will be denied the benefits of a basic YMCA membership due to financial hardship.

Membership assistance is available on a sliding fee basis.

Financial assistance is made possible through the Annual YMCA Strong Kids Campaign and the United Way.

Special Needs: The YMCA offers several programs to people with developmental and physical challenges including: exercise class, swim lessons, dances, and Special Olympics sports.

Portage County Teen Program: A variety of programs are offered for teens including: Saturday Night Y (teen night), Teen Leaders Club, Youth in Government, Adventures Trips, Girls Night Out, Adventure Club, and other special events.

Child Care Financial Assistance: This program provides financial assistance to those wishing to participate in our before and after school child care, summer school age care, preschool program, and infant/toddler child care.

For more information:
1000 Division Street Stevens Point, WI 54481
715-342-2980

IMPORTANT HOTLINE NUMBERS

Eldercare Locator 1-800-677-1116 or www.eldercare.gov

FINANCIAL ASSISTANCE



PORTAGE COUNTY HEALTH & HUMAN SERVICES

Food Share (food stamps), Medical Assistance/BadgerCare, Wisconsin Works (W-2), Child Care Subsidies, Health Plus, Medical Assistance Transportation Reimbursements.

Stop by the office or call to apply:

Portage County Health and Human Services:
817 Whiting Ave. Stevens Point, WI 54481
715-345-5350 TTY: 715-344-2140
or apply at:
www.access.wisconsin.gov

WISCONSIN FIRST STEP HOTLINE

A statewide information and referral hotline that serves families with children who have special health care needs.

800-642-7837

(See Listing in Family Services)

IMPORTANT HOTLINE NUMBERS

Federal Student Aid Information Center 1-800-4FED-AID (1-800-433-3243)





FOOD ASSISTANCE/NUTRITION INFORMATION

FOOD ASSISTANCE PROGRAM (FAP)

Food is distributed to Portage County residents from 10:30 a.m. to 2:30 p.m. every Tuesday at St. Vincent De Paul. Eligible residents may pick up food once each month. Identification listing name and current address is required. Income eligibility required.

For income limits and other information, contact:

St. Vincent De Paul
2700 Post Road Plover, WI 54467
715-344-7395

Website: www.svdpplover.com

FOOD STAMPS

OR

FOOD SHARE PROGRAM

Helps low income families and individuals buy nutritious food.

For eligibility and guidelines, contact:

Portage County Health & Human Services
817 Whiting Ave. Stevens Point, WI 54481
715-345-5350 TTY 715-344-2140

or www.access.wisconsin.gov

HEALTHY BEGINNINGS

Healthy Beginnings offers parental guidance to first time parents and families. Nutritional information is available along with at-home assistance. Through the Wisconsin Nutrition Education Program, Healthy Beginnings offers education on managing food resources and nutrition to groups of individuals who struggle with basic food/nutrition needs. Office hours are Monday through Friday 8:00a.m. to 4:00 p.m. and referrals are made through Saint Michael's Hospital, public health nurses and pediatricians. Contact Jan Piltz for more information.

University of Wisconsin - Extension
817 Whiting Avenue Stevens Point, WI 54481
715-346-1664 Fax: 715-346-1323
janet.piltz@ces.uwex.edu

**Food Assistance/Nutrition Information
Continued**



MEALS ON WHEELS

The Meals on Wheels Program delivers hot, nutritious meals to home bound elderly and disabled persons in the Stevens Point area. Meals are delivered Monday through Friday by volunteers. All meals meet 1/3 of the daily requirements for elderly nutrition. Meals are diet specific. Program uses a donation basis.

For more information:
3057 Michigan Avenue, #A Stevens Point, WI 54481
715-341-0081
email: meals.sp@charter.net

OPERATION BOOTSTRAP

For an emergency food referral, contact
Emergency Services
1314 Main Street Stevens Point, WI 54481
715-344-7438

PORTAGE COUNTY SHARE PROGRAM

It's Easy! There are no eligibility requirements, no forms to fill out, or questions to answer. Everyone is welcome. You can save 50-60% on your grocery bill by joining SHARE. For more information, contact the host site nearest you.

Stevens Point 817 Whiting Ave. 345-5863
Amherst 824-2386

SALVATION ARMY HOPE CENTER

For emergency after hours/weekend/holiday food baskets or meals.
Three meals are served daily and are open to the public.
Breakfast served: 6:30 - 8:30 a.m., Lunch at 12:00 noon, and Dinner at 5:30 p.m.

1600 Briggs St. Stevens Point, WI 54481
715-341-2437

Food Assistance/Nutrition Information Continued



SECOND HARVEST

Second Harvest is a full pantry program serving needy individuals and families in the community.

The pantry is open the 2nd and 4th Tuesdays of the month from 6:00 - 8:00 p.m.

Anyone in Portage County is welcome!

Sponsored by: Plover United Methodist Church

Pantry is located at:

2820 Post Road Plover, WI 54467

715-341-5655

SENIOR NUTRITION PROGRAM

The Senior Nutrition Program is available for persons age 60 or over living in Portage County. Six noon meal dining sites are located in five county municipalities. Home delivered meals are available to the homebound elderly throughout the county. A suggested donation of \$3 per meal is encouraged.

Aging and Disability Resource Center of Portage County

1519 Water Street Stevens Point, WI 54481

For more information, contact: 715-346-1401

ST. PAUL'S FOOD PANTRY ST. PAUL'S LUTHERAN CHURCH

The St. Paul's Food Pantry Program is available for people in immediate need for food. Services offered are determined by an interview and aid may continue with follow-ups.

Hours of operation are Monday through Thursday, 8:00 a.m. to 2:00 p.m.

No weekend assistance available.

For more information on the services and requirements:

1919 Wyatt Avenue Stevens Point, WI 54481

Phone call ahead is required to Sherri or Rose at:

715-344-5664

Food Assistance/Nutrition Information Continued

Tomorrow River Area Community Kitchen (TRACK)

TRACK is a food pantry program serving individuals and families in need in the Tomorrow River School District area. TRACK is sponsored by area churches and community groups.

Hours are:

Mondays, 8:00 to 10:00 a.m.

Thursdays, 5:00 to 7:00 p.m.

For more information contact Connie:

293 South Main Street Amherst, WI 54406

715-824-5615

**WOMEN, INFANTS, AND CHILDREN PROGRAM (WIC)
PORTAGE COUNTY HEALTH & HUMAN SERVICES**

The Wisconsin Women, Infants and Children program (WIC) provides nutrition education, breastfeeding education and support, nutritious supplemental foods, and access to prenatal and pediatric health care to help keep mothers and children healthy and strong.

You or your child may qualify for WIC if you: live in Wisconsin, are a pregnant, breastfeeding or a new mother, have an infant or children under age 5, have a health or nutrition need and meet income requirements.

For more information, contact:

WIC

715-345-5350

HEALTH & MEDICAL



AMERICAN RED CROSS

The American Red Cross is a non-profit agency that provides a wide variety of services including:

- Blood Services (Blood Drives)
- Health and Safety (First Aid, CPR, Water Safety, HIV/AIDS, baby-sitting)
- Disaster Services (Food, clothing, shelter in times of disaster)/Preparedness/Prevention
- Armed Forces Emergency Services (Messages, Verifications, Financial Assistance)
- International Tracing (locating family members)

All but the Health and Safety courses are offered free of charge as a gift of our communities from our communities. Scholarships are available for Health/Safety Courses. For more information on courses, giving blood, disaster assistance, armed forces assistance, or just opportunities to serve your community, please contact:

Director of Response & Technology, North Central Wisconsin Chapter

3057 Michigan Ave. Stevens Point, WI 54481

715-344-4052 Fax: 715-344-3059

Hours: Monday-Friday, 8:00 a.m. to 4:30 p.m.

Email: disasterservices@charter.net

COMMUNITY CARE OF CENTRAL WISCONSIN

Community Care of Central Wisconsin (CCCW) is a State Certified Managed Care Organization, offering identification and support of participant strengths and preferences, creation of community connections, and coordination of high quality, cost effective long-term care services available through the Wisconsin Family Care Program.

CCCW service coordination teams consisting of a Registered Nurse and Social Work Service Coordinator work with each individual participant to create a member-centered service plan that supports identified long-term care outcomes. Seniors and adults with physical and/or developmental disabilities from the counties of Portage, Marathon, and Wood can determine eligibility for CCCW services by contacting the local County Aging and Disability Resource Center (ADRC).

For more information, contact CCCW at:

3349 Church Street Stevens Point, WI 54481

715-345-5968 or toll-free at 1-877-622-6700

www.communitycareofcentralwisconsin.org

Health and Medical Continued

COMMUNITY HEALTH SERVICES

Community Health Services provided by staff at Portage County Health and Human Services Department help to protect the health of Portage County residents by controlling the factors which can influence the spread of disease and by educating the community about ways to protect and improve individual health. Services offered include: HIV Counseling; Testing and Partner Referral; Prenatal/Postnatal Visits for high-risk mothers; Community Health Clinics; Immunizations; Communicable Disease Control and School Health Services.

Portage County Health and Human Services
817 Whiting Ave. Stevens Point, WI 54481
715-345-5350

FAMILY PLANNING HEALTH SERVICES

Family Planning Health Services offers affordable, confidential, accessible, quality reproductive health care including: birth control information and supplies, reproductive exams, STI testing and treatment, HIV testing, pregnancy testing, emergency contraception, and Gardasil vaccine. FPHS is pleased to be able to provide educational presentations for the community and to serve as a resource in areas of reproductive health care. FPHS Nurse Practitioners provide high-quality reproductive exams and services. FPHS staff can screen and enroll eligible people in the Wisconsin Family Planning Waiver (FPW) program which covers the cost of their reproductive health care needs. For those who don't qualify for the FPW program. FPHS can bill BadgerCare and private insurances. The agency offers a sliding fee scale based on family size and income for those without health coverage.

Call today for services!!
200 Division Street, Suite K Stevens Point, WI 54481
715-345-2929

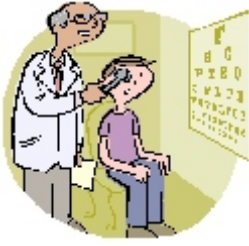
EMERGENCY SERVICES

If you are in a crisis and need helping paying for a prescription, contact:

Emergency Services, Inc.
c/o Energy Services, Inc.
1308 Main Street Stevens Point, WI 54481
715-344-7438

(Sponsored by Portage County Health and Human Services Department)

Health and Medical Continued



HEALTH PLUS PROGRAM

Health Plus is a discounted health care plan. It is a project in partnership by Portage County Health and Human Services, CAP Services, and the Portage County health care community to make health care affordable for working low-income individuals and families. As participants in the program, physicians, dentists, and other health care providers have agreed to reduce normal office fees for Health Plus participants. Health Plus is ideal for any low-income individuals who work, but cannot obtain health insurance through their employer.

To qualify: You cannot currently have health insurance, at least one member of your household must be employed at least 10 hours per week, and your income must be below the income guidelines set for this program for the previous 90 days.

For income guidelines and eligibility, contact:

Portage County Health and Human Services
817 Whiting Ave. Stevens Point, WI 54481
715-345-5350

MEDICAL ASSISTANCE MILEAGE REIMBURSEMENT

If you are covered under Wisconsin Medical Assistance or BadgerCare, you can request reimbursement for travel and certain other expenses related to your access to appropriate medical care and treatment. MA reimbursement for medical transportation is administered at the county level.

To access this service, contact:

Portage County Health and Human Services
817 Whiting Ave. Stevens Point, WI 54481
715-345-5350

Health and Medical Continued

MEDICAL ASSISTANCE PROGRAM WISCONSIN MEDICAID AND BADGERCARE

For eligibility and guidelines, contact:
Portage County Health and Human Services
817 Whiting Ave. Stevens Point, WI 54481
715-345-5350 or
access.wisconsin.gov

MINISTRY DENTAL CENTER

Ministry Dental Center provides general dentistry services for Medical Assistance/Badgercare participants who reside in Portage County. Appointments are scheduled in advance. However, limited emergency appointments are also available. Emergency appointments are scheduled at the start of each business day. Walk-ins not accepted. Eligible patients must present medical assistance card, photo identification and are responsible for co-payments at the time of service.

For more information, contact:

Ministry Dental Center
3504 East Maria Drive
Stevens Point, WI 54481
715-342-8060
Fax: 715-342-0062

MINISTRY HEALTH CARE OF STEVENS POINT COMMUNITY CARE PROGRAM

Community Care: A financial assistance program to those unable to pay for their medical care at St. Michael's Hospital or at Ministry Medical Group. This financial assistance program is a last means of payment. Completion of a financial statement application is necessary to determine eligibility.

For more information, contact Ministry Healthcare at:
900 Illinois Avenue Stevens Point, WI 54481
St. Michael's Hospital: 715-346-5170, 1-800-472-9449 or
Ministry Medical Group: 715-342-7600

Health and Medical Continued

SMONGESKI FUND

The Smongeski Fund provides funding for tooth sealants and vitamins for children who reside within the city limits of Stevens Point. Funding for eye glasses for children ages 5-16 is based on family need and can be obtained by calling the City Clerk's Office. Tooth sealants require a dentist's order and serves children 5-9 years old. Funding for vitamins serves children between the ages of 5 and 16.

For more information:

Smongeski Fund
c/o City Clerk's Office County/City Building
1515 Strongs Ave. Stevens Point, WI 54481
715-346-1569

SOCIAL SECURITY DISABILITY INSURANCE (SSDI)

Social Security Disability Insurance (SSDI) provides monthly case benefits to disabled workers and their families as well as survivor's benefits to the worker's dependents. To be eligible for SSDI, a person must have worked and paid Social Security taxes for enough years to be covered under Social Security; be considered medically disabled; and not be working, or if working, earning less than the substantial gainful activity level. A child may be entitled to SSDI payments, based on a parent's earnings, if the child's disability began prior to their 22nd birthday and if the parent is retired, disabled or deceased.

For more information, contact
Social Security Administration
2213 Eighth Street South Wisconsin Rapids, WI 54494
1-800-772-1213 or 715-423-3749

SUPPLEMENTAL SECURITY INCOME (SSI)

SSI provides a monthly income, plus Medical Assistance, to disabled children and adults who have limited income and few resources. If a child is living with their family, parental income and assets are also considered in determining SSI eligibility. Beginning with the month after a child turns 18 years old, parental income and assets are no longer considered; even if the child continues to live at home.

For more information, contact:
Social Security Administration
2213 Eighth Street South Wisconsin Rapids, WI 54494
1-800-772-1213 or 715-423-3749

Health and Medical Continued

SAINT MICHAEL'S HOSPITAL

Saint Michael's Hospital offers a wide variety of services, including:

Community Care: A financial assistance program to those unable to pay for their hospital care. This hospital care program is a last means of payment. Completion of a financial statement application is necessary to determine eligibility.

Lifeline: Lifeline is a personal emergency response service offered through Saint Michael's Hospital. This service works through an individual's home telephone line and offers assistance at the touch of the portable personal help button. This service is offered to area residents regardless of their ability to pay. Please call (715) 346-5371 or 1-800-472-9449, ext. 5371, for information and/or an application

HEALTHLINE: A valuable information service that will provide information on hundreds of healthrelated topics. HEALTHLINE is completely confidential, free, and easy to use 24 hours a day.

Please call (715) 346-LINE (346-5463) or toll free at 1-800-472-9449, ext. 5643.

HealthWatch is a semi-annual magazine that is put out by Saint Michael's Hospital listing health related programs available through Saint Michael's Hospital and other area non-profit organizations. Program registration may be done through HEALTHLINE at (715) 346-LINE (346-5463) or toll free at 1-800-472-9449, ext. 5643.

For more information, contact Saint Michael's Hospital at:
900 Illinois Avenue Stevens Point, WI 54481
715-346-5000 or 1-800-472-9449

WISCONSIN FIRST STEP HOTLINE

A statewide information and referral hotline that serves families with children who have special health care needs.

800-642-7837

(see listing under Family Services)

WISCONSIN POISON CENTER

The Wisconsin statewide poison center is located at Children's Hospital of Wisconsin. The Poison Center is for ALL ages. Registered nurses provide 24-hour emergency information to callers regarding what to do in the even of accidental poisoning, overdoses, and/or occupational and environmental exposures.

Wisconsin Poison Center
P.O. Box 1997 Suite C660
Milwaukee, WI 53201-1997

1-800-222-1222

Health and Medical Continued

WISCONSIN WELL WOMAN PROGRAM

The Wisconsin Well Woman Program provides free preventative health screening services for breast and cervical cancer.

Women who are age 45-64, do not have health insurance, have insurance which does not cover screening exams, have insurance with high deductibles or co-payments, and who are income eligible are encouraged to apply.

To learn more call:

Portage County Health and Human Services Department
715-345-5350 and ask for the Wisconsin Well Woman Program

IMPORTANT HOTLINE NUMBERS

AIDS Resource Center of Wisconsin 1-800-551-3311

American Diabetes Association 1-800-DIABETE (1-800-342-2383)

Cancer Information Service Referral Line 1-800-4CANCER (1-800-422-6237)

Centers for Disease Control National AIDS Hotline

1-800-CDCINFO (1-800-232-4636)

Home Health Hotline 1-800-642-6552

Hospice Link 1-800-331-1620

Medicaid Recipient Resources Lines:

Medicaid/Badgercare: 1-800-362-3002

Badgercare Services: 1-888-907-4455

Maternal and Child Health (MCH) Hotline: 1-800-722-2295

Medicare Hotline 1-800-633-4227

National Child Abuse Hotline 1-800-4-A-CHILD (1-800-422-4453)

TDD/Hearing Impaired: 1-800-2-A-CHILD (1-800-222-4453)

National Immunization Information Hotline 1-800-232-4636



HOUSING ASSISTANCE

CAP SERVICES' AFFORDABLE HOUSING PROJECT

For families of seven or more.

You may qualify! Come in and talk to us about your Rental Housing Needs.

For more information and eligibility requirements

contact CAP Services, Inc., at:

1725 West River Drive Stevens Point, WI 54481

715-343-7100

CAP SERVICES' HOME BUYERS ASSISTANCE PROGRAM

Home ownership is often only a dream, because renters find it difficult to save enough money for a down payment or to pay closing costs.

CAP Services' Home Buyers Assistance Program could turn your dream into a reality. Funds are limited and available on a first-come, first served basis.

For more information and eligibility requirements,
contact Nancy Thiede at:

CAP Services

1608 West River Drive Stevens Point, WI 54481

715-343-7108

nthiede@capmail.org

CENTRAL WISCONSIN HABITAT FOR HUMANITY

Using donated money and materials, our volunteer workers build houses.

We will then sell these houses at no profit and no interest to families with significant housing needs. In place of making a cash down payment on their homes, the families we select to receive a house put in "sweat equity." In other words, they help in constructing their own home and other Habitat homes as well.

For more information and application:

Call:

715-345-2726

Housing Assistance Continued

FAMILY CRISIS CENTER

The Family Crisis Center offers a variety of emergency and crisis intervention services including: telephone and walk-in crisis counseling, emergency shelter for victims of domestic violence and their children, support groups for victims of domestic violence, a batterer's program for abusers, and emergency shelter/mediation services for youths in crisis.

1616 W. River Drive Stevens Point, WI 54481
715-343-7125 or 1-800-472-3377

HOUSING NETWORK PROJECT

The Housing Network Project offers eligible individuals/families loans, emergency grants and/or rental subsidy assistance in order to stabilize a short-term housing crisis. Assistance is offered for a limited period of time and eligible participants will be actively working to achieve self-sufficiency.

To access this program, contact the Emergency Services worker at:
Energy Services, Inc.

1308 Main Street Stevens Point, WI 54481
715-344-7438

Housing Assistance Continued

LOW-INCOME HOUSING AVAILABLE IN PORTAGE COUNTY

SUNSET TERRACE APARTMENTS
3133 Rosalie Parkway Plover, WI 54467
715-341-9464

MAYWOOD Apartments
(Serving the Elderly)
2601 Madison Avenue Plover, WI 54467
715-341-7616 or 1-800-362-2550

FIRESIDE APARTMENTS INC.
(Serving the Elderly)
1600 Sherman Avenue Stevens Point, WI 54481
715-341-8339

CAP SERVICES, INC.
5499 Highway 10 East Stevens Point, WI 54481
877-377-1434
rentals@capmail.org

PORTAGE COUNTY HOUSING AUTHORITY
1100 Centerpoint Drive, Suite 201B Stevens Point, WI 54481
715-346-1392

STEVENS POINT HOUSING AUTHORITY
1300 Briggs Court Stevens Point, WI 54481
715-341-3444

RIVER COVE APARTMENTS
2601 Indiana Avenue Stevens Point, WI 54481
715-344-7524

JOHN SLABY VILLA IMPACT SEVEN
449 Frederick Street North Stevens Point, WI 54481
715-357-3334

WOODSIDE VILLAGE APARTMENTS
232 Prentice Street North Stevens Point, WI 54481
715-342-5532

WYNDMERE ESTATES
216 Prentice Street North Stevens Point, WI 54481
715-344-4917

Housing Assistance Continued

OPERATION BOOTSTRAP

For an emergency rent referral, contact
Emergency Services
1314 Main Street Stevens Point, WI 54481
715-344-7438

PORTAGE COUNTY HOUSING AUTHORITY

The Portage County Housing Authority offers rental assistance through federal funds. We operate a Housing Choice Voucher Program which helps low-income persons pay rent for privately owned dwelling units. Portage County Housing Authority has family units available in Amherst, Junction City, and Rosholt. We also have elderly units available in Almond, Amherst, Junction City, Milladore, and Rosholt.

1100 Centerpoint Dr. Suite 201B Stevens Point, WI 54481
715-346-1392 TDD 715-344-2140

RENTAL COMPLAINTS/CONSUMER COMPLAINTS

Wisconsin Department of Agriculture, Trade, and Consumer Protection -
Bureau of Consumer Protection
1-800-422-7128

SALVATION ARMY HOPE CENTER

For emergency housing:
1600 Briggs St. Stevens Point, WI 54481
715-341-2437

STEVENS POINT HOUSING AUTHORITY

The Stevens Point Housing Authority offers housing for low-income families, the elderly, and handicapped within the city limits of Stevens Point.

1300 Briggs Ct. Stevens Point, WI 54481
715-341-3444

Housing Assistance Continued



WOODSIDE VILLAGE APARTMENTS

Income requirements for one, two, and three bedrooms.
232 N. Prentice St. Stevens Point, WI 54481
715-342-5532

WYNDMERE ESTATES

Section 42: Low income and age 55 and older requirements
216 Prentice Street North Stevens Point, WI 54481
715-344-4917

IMPORTANT HOTLINE NUMBERS

Fair Housing and Equal Opportunity 1-800-765-9372 or
1-800-669-9777 in Wisconsin
Wisconsin Housing and Economic Development Authority (WHEDA)
1-800-334-6873 or TTY 1-800-943-9430

LEGAL SERVICES



DIVORCE PRO SE

What does "Pro Se" mean? It means acting as your own attorney. If you are willing to speak for yourself in court, this program can help you obtain your divorce and save you, in most cases, hundreds of dollars. Divorce Pro Se is operated by an independent paralegal and therefore NO legal advice can or will be given.

Divorce Pro Se provides you with:

1. Completion of all necessary paperwork for your divorce action from beginning to end by an experienced, independent paralegal.
2. Help in obtaining court dates.
3. Easy and inexpensive way to obtain a divorce from your spouse.
4. No hidden costs-one time fee
5. Evening and weekend appointments by request.

P.O. Box 122
Plainfield, WI 54966
Office: 715-335-6262
Cell: 715-340-4695

PORTAGE COUNTY LEGAL AID SOCIETY

Free legal services for income eligible individuals residing in Portage County. **Non-criminal or non-traffic cases only.**
Potential clients must complete an application and be screened before case is accepted!

Open Monday through Friday, 8:00 a.m. - 4:30 p.m.

For more information call:

CAP Services, Inc.

1608 West River Drive Stevens Point, WI 54481

715-343-7100

Fax #: 715-343-7175

Legal Services Continued



PUBLIC DEFENDERS OFFICE

The Public Defenders Office provides legal defense services for criminal, juvenile, and civil commitment proceedings only. Public Defender services are available for people who have extremely low income and assets. There is a minimal service fee. Applicants must complete a financial evaluation. This office serves clients in Adams, Wood, Waupaca, and Portage Counties.

1025 Clark St., Room 302 Stevens Point, WI 54481
715-345-5382

STATE BAR OF WISCONSIN LAWYER REFERRAL AND INFORMATION

The Lawyer Referral and Information Service helps residents of Wisconsin decide where to locate the best source of help with a legal issue.

State Bar of Wisconsin
P.O. Box 7158 Madison, WI 53707
1-800-362-9082
www.legalexplorer.com

THE MODEST MEANS REFERRAL SERVICE

This program is administered by the Lawyer Referral Service, and serves households with incomes between 125% and 200% of the Federal Poverty Guidelines. The service provides referrals to attorneys who have agreed to represent low income clients at rates below their standards fees – clients pay some attorney fees but not the going rate.

You can find more information about the Modest Means referral service on our website at:

<http://www.legalexplorer.com/lawyer/lawyer-notafford.asp>

Legal Services Continued

WISCONSIN JUDICARE, INC.

Judicare provides free legal advice and representation on civil matters only. Judicare services are available for people who have low-income and assets. Applications are available at the main desk lobby at:

Portage County Health and Human Services
Portage County Aging and Disability Resource Center
and
Family Crisis Center

For more information:

300 Third St., Suite 210 P.O. Box 6100

Wausau, WI 54402-6100

715-842-1681 or 1-800-472-1638

Fax: 715-848-1885

Website: <http://www.judicare.org>

Email: info@judicare.org

MENTAL HEALTH ASSISTANCE/COUNSELING



CAP SERVICES MENTAL HEALTH NAVIGATOR PROGRAM

Available to Portage County residents who are struggling with a mental health condition or are stressed and overwhelmed. We can help those who need direction and referrals to community resources. We can also help individuals that are isolated or who have lost connections with the mental health system. Our program assists those who need to locate and access an appropriate therapist in the community. If needed, we can provide the extra support to arrange transportation and reminders of those appointments to help increase a client's show rate.

For more information please contact:

Nancy Estep

CAP Services Mental Health Navigator Program
1608 W. River Drive Stevens Point, WI 54481

CHILDREN'S SERVICE SOCIETY OF WISCONSIN

The mission of Children's Service Society of Wisconsin (CSSW) is to build, sustain, and enhance a nurturing environment for Wisconsin children. Individual counseling is provided for children and adolescents who need help with:

- ☞ Academic or behavioral school problems
 - ☞ Low self-esteem
 - ☞ Depression and anxiety
 - ☞ Problems due to divorce, separation, remarriage, or death of a loved one
 - ☞ Parent-child conflict
 - ☞ Physical, sexual, emotional abuse, or other trauma
- Family Therapy is offered to:
- ☞ Improve parent-child communication
 - ☞ Help parents set limits and make rules
 - ☞ Assist families coping with stressful life events

CSSW offers the following fee options: Sliding fee scale, private/health insurance, and MA.

For more information, please contact:

CSSW, A United Way Agency
1201 Water Street Stevens Point, WI 54481
715-341-6672

Mental Health Assistance/Counseling Continued

FAMILY COUNSELING CLINIC

The clinic is for families, couples, and individuals needing assistance in any of the following:

- ☞ Anxiety, grief, depression
 - ☞ Anger management and conflict issues
 - ☞ Chronic Illness
 - ☞ Blended families/divorce
 - ☞ Parenting issues
 - ☞ Couple relationship issues and many more
- For more on eligibility and fees, please contact at:

Family Counseling Clinic
1052 Main Street P.O. Box 445 Stevens Point, WI 54481
715-345-1965

FAMILY CRISIS CENTER

The Family Crisis Center offers a variety of emergency and crisis intervention services including: telephone and walk-in counseling, emergency shelter for victims of domestic violence and their children, support groups for victims of domestic violence, a batterer's program for abusers, and emergency shelter/mediation counseling for youths in crisis.

1616 West River Dr. Stevens Point, WI 54481
715-343-7125 or 1-800-472-3377

MINISTRY BEHAVIORAL HEALTH

Ministry Behavioral Health provides behavioral health services in the areas of AODA, mental health, and marriage and family therapy with specific services for adolescents and adults including adult AODA day treatment.

Payment Plan: Sliding fee scale for Portage County residents with AODA issues.

MA and private insurance for AODA and mental health patients.

209 Prentice St. North Stevens Point, WI 54481
715-344-4611

Mental Health Assistance/Counseling Continued



NORTHWEST JOURNEY - STEVENS POINT NORTHWEST COUNSELING AND GUIDANCE CLINIC, INC. (NWC GC)

Northwest Journey programs are community based treatment programs for children and adolescents with significant emotional and behavioral difficulties. We develop programs that foster personal growth, accentuate positive potential, and that instruct personal responsibility.

Northwest Journey is certified to provide day treatment services by the State of Wisconsin.

Northwest Journey programs offer a supportive and therapeutic environment, along with the multiple treatment services utilized, which enable the client to develop positive relationships, learn healthy new skills, and make positive changes. Each client has an individualized treatment plan which allows for the tailoring of treatment services to meet his or her specific needs.

Within the therapeutic environment, Northwest Journey programs offer individual and group counseling, family intervention, and educational services.

Group counseling covers a broad spectrum of areas such as:

- *Team Building
- *Thinking Errors
- *Communication
- *Life Skills
- *Self-esteem
- *Social Skills
- *Anger Management
- *Self-Control and Self Regulation
- *Coping
- *Decision Making
- *Healthy Living
- *Teen Issues
- *Creative Expression
- *Problem Solving
- *Recreational Therapy

Northwest Journey programs work in cooperation with local schools and counties to provide a treatment alternative. Northwest Journey programs hours are Monday through Friday, 8:00 a.m. to 3:00 p.m. and is a year round program.

Coverage: Private Insurance and Medical Assistance are accepted.

Our business department will work with referral agencies and families to determine and develop coverage plans.

For more information, please contact:

Program Coordinator

525 Fourth Avenue Stevens Point, WI 54481

715-342-8065

Mental Health Assistance/Counseling Continued



PORTAGE COUNTY HEALTH AND HUMAN SERVICES MENTAL HEALTH VOUCHER PROGRAM

Portage County Health and Human Services Department provides payment assistance for Portage County residents to obtain counseling, psychotherapy, or psychological evaluations from private agencies who participate in the program. The patient must meet the income guidelines to qualify. A list of participating agencies can be obtained by calling 715-345-5350 or 211.

PROCEDURE:

- Obtain the list of participating agencies
- Make an appointment for services with the selected agency
- Call Health and Human Services (715-345-5350) for an appointment with the Accounts Receivable staff to determine financial eligibility
- If eligible, present the voucher to the counseling agency at your first visit
- The counseling agency will bill Health and Human Services for the services you receive.

Portage County Health and Human Services Department
817 Whiting Avenue Stevens Point, WI 54481
715-345-5350

PORTAGE COUNTY HEALTH AND HUMAN SERVICES PSYCHIATRY SERVICES

Portage County Health and Human Services Department provides psychiatry services for Portage County residents. This service is intended for residents who are not able to be seen by other psychiatry providers in the community because of an inability to pay for those services or for other reasons. Because of the high demand for services, Portage County has established a wait list for new patient requests. There may be times when the wait list is full and no new patients are added to the list. For more information, contact:

Portage County Health and Human Services Department
817 Whiting Ave. Stevens Point, WI 54481
715-345-5350

Mental Health Assistance/Counseling Continued

RECOVERY COUNSELING SERVICES

RCS is committed to provide truly individualized treatment planning to clientele. We offer an integrated approach to Mental Health and AODA services that addresses the multidimensional issues of individuals and families. Through collaboration with clients, we find a treatment and recovery system that works with your lifestyle and personal orientation.

Services offered include:

- ☞ Individual, Couples, and Family Counseling ☞ MH/AODA group for adults
 - ☞ ASAP-Sexual Abuse Group ☞ AODA Aftercare Services
 - ☞ Psychological Assessment ☞ Workshops and Training
 - ☞ CHOICES - adolescent group for AODA/Mental Health treatment alternatives
- Kate Laszinski, LCSW/CSAC Robert Oertel, LCSW/MSE

Richard Hurlbut, Ph.D.

Payment: Insurance MA Billable Private Pay

3273 Church Street P.O. Box 371

Stevens Point, WI 54481

715-344-4800

STEVENS POINT SCHOOL DISTRICT PUPIL SERVICES

Pupil Services is for families and students in the Stevens Point school district that have questions and needs concerning some of the following:

- ☞ Special Needs students, Section 504
- ☞ Student Counseling/AODA Issues

For more information, please contact:

715-345-5454

Bliss Education Center

1900 Polk Street Stevens Point, WI 54481

IMPORTANT HOTLINE NUMBERS

American Foundation for Suicide Prevention 1-800-273-8255 www.afsp.org

Children and Adults with Attention Deficit and Hyperactivity Disorder

(CHADD) 1-800-233-4050 www.chadd.org

Girls and Boys Town Hotline 1-800-448-3000 (TDD 1-800-448-1833)

www.boystown.org

Mental Health America 1-800-969-NMHA (1-800-969-6642) www.nmha.org

National Institute of Mental Health Information Service 1-800-647-2642

www.nimh.nih.gov

Panic Disorder Information Line 1-800-64-PANIC (1-800-647-2642)

www.nimh.nih.gov

TRANSPORTATION ASSISTANCE



AGING AND DISABILITY RESOURCE CENTER TRANSPORTATION PROGRAM

The Aging and Disability Resource Center provides rides for adults over 60 and individuals with disabilities for medical, nutritional, or essential personal business purposes who have no other means of transportation. Transportation is provided through a combination of wheelchair accessible buses, volunteer escort drivers, and subsidized taxi. A minimum of two (2) business days is requested to schedule rides.

For fees and other information,
contact 346-1401 between the hours of 1:00 to 4:00 p.m..

Aging and Disability Resource Center of Portage County
1519 Water Street Stevens Point, WI 54481
715-346-1401

COURTESY CAB

Hours: Monday - Thursday, 6:30 a.m. to 3:00 p.m.

Friday, 24 hours

Saturday, 24 hours

Sunday, 7:30 a.m. - 3:00 p.m.

Fees: Adult \$5 plus additional 50¢ each additional half mile (\$1 per mile)

Senior, disabled, child, student \$4 plus additional .50¢ each half mile

Long distance accepted anytime with 24 hour notice, i.e., Central Wisconsin Airport.

Shuttle service connection with Greyhound - call for information.

5622 Highway B Stevens Point, WI 54482
715-342-8863

Transportation Assistance Continued



INTERFAITH VOLUNTEER CAREGIVERS OF PORTAGE COUNTY

Transportation provided by volunteers for elderly, disabled persons, and families to complement care they are presently receiving and support those without other arrangements. Rides are provided once a week; **a three day notice is required.**

Interfaith provides transportation to local doctor appointments, grocery store, errands, beauty shop, or for other special circumstances. Volunteers are not trained to transfer clients. Passengers with care needs requiring residential care in a nursing home or CBRF must be accompanied by a staff member of the facility in which they reside.

Hours: Monday - Friday, 9:30 a.m. to 12:30 p.m.

Fees: None - donations accepted

1519 Water Street Stevens Point, WI 54481

715-342-4084

PLOVER TAXI

Shared-ride taxi program servicing any trips that end or originate in the Village of Plover. Wheelchair accessible vehicles are available (with 24 hour notice).

Hours: Monday - Friday, 6:30 a.m. to 6:00 p.m.

Saturday, 8:00 a.m. to 4:00 p.m.

Sunday, 7:30 a.m. to 12:30 p.m. (December - March)

Fees: \$2 adult; \$1 child, senior, disabled (within Village limits); \$1 per mile outside village limits. \$1 charge per additional passenger.

5622 County Trunk B Stevens Point, WI 54481

715-342-1313

PORTAGE COUNTY CHILD PASSENGER SAFETY ASSOCIATION

PCCPSA rents infant and toddler car seats to residents of Portage County. Boosters and special needs seats are also available. PCCPSA also offers community education and public awareness programs promoting motor and bike safety for children. Bike helmets are available at a nominal fee.

PCCPSA's Safety Center has children's safety items for sale at reduced prices, including life jackets, safety locks, CO detectors, smoke alarms, and many other safety products.

52 Sunset Blvd. Stevens Point, WI 54481

715-341-7328

Transportation Assistance Continued

STEVENS POINT TRANSIT AND POINT PLUS

The Stevens Point Transit System serves the City of Stevens Point and the communities of Whiting and Park Ridge. Stevens Point Transit offers two types of transportation: Fixed Route Service and Point Plus Service. All Fixed Route Service buses are wheelchair accessible and equipped to kneel close to the group to provide easy access for all passengers. The cost to ride the City Bus is as follows:

Adult: \$1 Youth: \$.65 Senior/Disabled: \$.50

The Point Plus Service is a door to door service for individuals that qualify under the Americans with Disabilities Act. Individuals must fill out an application to determine eligibility prior to using the service. You can request an application by simply calling the Transit Office. The cost for Point Plus is \$2 per ride. The Stevens Point Transit System also offers UWSP students free access year round to the "City Bus" and Point Plus service with a UWSP Point Card.

For More information, please call:
715-341-4490 or 341-2000

PORTAGE COUNTY HEALTH AND HUMAN SERVICES VOLUNTEER TRANSPORTATION SERVICES

Staff at Portage County Health and Human Services Department can authorize payment for essential transportation for clients of the agency. This service should only be requested if you have no other means of transportation including the City Bus or Point Plus.

A five (5) working day notice is requested.

To access Volunteer Transportation Services, contact your social worker or case manager at

Portage County Health and Human Services Department or
817 Whiting Ave. Stevens Point, WI 54481
715-345-5350

Transportation is coordinated through the Portage County Aging and Disability Resource Center.



UTILITY ASSISTANCE

CAP SERVICES WEATHERIZATION PROGRAM

Weatherization services can help you reduce your home energy costs and conserve energy. They can make your home warmer in the winter and cooler in the summer. Weatherization services vary with each home depending on how it was built and what condition it is in. Some common weatherization services are:

*Insulating walls and attics *Repairing and replacing the furnace

*Wrapping insulation around the water heater *Reducing air leakage

Weatherization services do not include siding, roofing, hot water heater replacement, furnace replacement, solar energy conversion devices, or storm doors and windows.

To apply for weatherization services you only need to apply and receive Energy Assistance. When your name is next in line, CAP Services will send you an application.

For more information:

1725 West River Drive Stevens Point, WI 54481

Contact Pat Disher 715-343-7145

pdisher@capmail.org

EMERGENCY SERVICES

If ineligible for any utility assistance programs or if you have a utility crisis, contact the emergency services worker at:

Energy Services, Inc.

1308 Main Street Stevens Point, WI 54481

715-344-7438

(Sponsored by Portage County Health and Human Services Department)

ENERGY SERVICES INC.

HEATING GRANTS/FURNACE EMERGENCIES

The program provides money for a one-time per heating season energy and emergency grant. Applications are accepted seasonally from October to May 15 or until funds are exhausted. Emergency assistance funds are available to those households who meet regular EAP eligibility and hardship requirements. Staff will assist in negotiating settlements with fuel/utility companies, arrange emergency fuel deliveries, arrange for emergency furnace repairs or replacements if warranted, and provide space heater/warm blankets to offset potential life threatening emergencies. If ineligible, staff may be able to refer you to another resource for assistance.

For income limits and eligibility requirements:

1308 Main St. Stevens Point, WI 54481

715-344-5999

Utility Assistance Continued

“NO CALL LIST” INFORMATION

Wisconsin Department of Agriculture, Trade, and Consumer Protection -
Bureau of Consumer Protection
1-866-966-2255
www.nocall.wisconsin.gov

SAFELINK WIRELESS FREE CELL PHONE SERVICE

SAFELINK offers qualifying customers a free cell phone and free monthly minutes through the government's LIFELINE/LINK-UP program. Wisconsin residents are eligible if their household receives benefits from one of the following programs: Wisconsin Works (W-2), Medical Assistance, SSI, BadgerCare Plus, Food Share/Food Stamps, Low Income Home Energy Assistance Program. This service is provided by TracFone in Wisconsin. Call the information line or log on to the SafeLink website for more information.

1-800-977-3768

<http://www.safelinkwireless.com>

TELEPHONE SERVICE

You may be eligible for a discount on your phone bill with Lifeline assistance program. To qualify for savings, you must be getting assistance from any of the following:

- ☞ Medical Assistance ☞ Food Stamps
- ☞ Supplemental Security Income (SSI) ☞ Low-Income Energy Assistance Program
- ☞ Wisconsin Homestead Tax Credit

Lifeline offers a discount on monthly phone bills.

For more information: call your service provider



FRGUIDE.SAV



Rev. 2/2/10



817 WHITING AVE
STEVENS POINT, WI 54481
(715) 345-5350

***PROMOTING THE HEALTH, SAFETY, AND WELL BEING OF
PORTAGE COUNTY RESIDENTS***

HOURS OF OPERATION

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
8 AM TO 4:30 PM	8 AM TO 6 PM	8 AM TO 5 PM	8 AM TO 4:30 PM	8 AM TO 3 PM

SOCIAL SERVICES: Child Abuse and Neglect Assessment, Treatment, and Prevention, Adult Protective Services and Guardianship, Juvenile Court Services; Parent Child Conflict Services, Early Intervention/infant Care, Disability Care Management, Foster Care, Custody Studies; Step Parent Adoptions, Crisis Intervention, Household and Money Management

EMOTIONAL SERVICES: Psychiatric Services, OWI Assessments, Jail Support Services, Case Management for Serious Mental Illness

ECONOMIC SUPPORT: Food Stamps, Medical Assistance/Badger Care, Wisconsin Works; Child Care Subsidies, Health Plus, Transportation Assistance

PUBLIC HEALTH: Immunizations, Child Blood Lead Screening, Mother/Child Health Services, School Nurses, WIC Services, Communicable Disease Investigation, Inspection and Licensing of Public Facilities, Foodborne and Waterborne Illness Investigation

EMERGENCY SERVICES OF PORTAGE COUNTY

C/O ENERGY SERVICES, INC.
1308 MAIN STREET
STEVENS POINT, WI 54481

344-7438

Emergency Help Now

FOR PORTAGE COUNTY RESIDENTS
WHO NEED HELP WITH BASIC LIVING
NEEDS AS SOON AS POSSIBLE

INCLUDING:
RENT
FOOD
PRESCRIPTIONS
HEAT
ELECTRICITY
CLOTHING
FURNITURE
GASOLINE

THIS IS THE PHONE NUMBER TO CALL FOR ACCESSING
EMERGENCY ASSISTANCE FROM OPERATION BOOTSTRAP,
ST. VINCENT DE PAUL, OR OTHER PORTAGE COUNTY
ORGANIZATIONS.

(Sponsored by Portage County Health and Human Services Department)